



TOPSIDE ERROR CODE

**ARCTIC
HOT TUBS**
www.ArcticHotTubs.com

Ph/ ER08 & Ph L/ER15

The chemical balance of the SpaBoy system is a very intuitive and delicate system. With the operation of the SpaBoy Probe reading the water roughly every 5 minutes, the levels of the pH are reliably accurate. To the extent of the system will warn you of high or low pH reads with the following error codes.

Ph/ ER 08 is the error code representing a level of pH reading higher than 8.2.

Ph L/ ER 15 is the error code representing a level of pH reading lower than 6.5

If the pH is showing high, you will want to add Salt Water Balance or Adjust Down to the system to decrease the level every 15 minutes.

- a) 1 Cap for non AWP
- b) 2 Cap for AWP

If the pH is showing low, the levels will usually naturally raise on their own if it's moderately low. If the system is showing very low for longer than 24 hours then it's recommended to add a small amount Adjust Up.

- c) 1/2 Cap for non AWP
- d) 1 Cap for AWP

In both situations if you have added 3 rounds of chemical and you have not moved off the high or low warning it is recommended to test the water with a manual Rainbow Drop Test Kit, this can be done by doing the following;

1. Remove the red from your Rainbow Drop Test Kit.
2. Fill the two vials with spa water, taking it from 12-18" below the surface
3. Ensure the water is level with the two horizontal indicating lines
4. Add 5 drops of each indicated testing liquid to their appropriate sides (red on pH red side)
5. Put the caps back on the vials (Covering the vials with your fingers will alter the balance of the test and will make it inaccurate)
6. Shake the testing vials back and forth slowly 5 times
7. Read the results (placing a white piece of paper behind the vial helps read the results more accurately)

If drop test and the SpaBoy readings are more than 3-4 points off it is recommended to reach out to your support department to see what your next steps might be