



**ARCTIC  
HOT TUBS**  
www.ArcticHotTubs.com

## TOPSIDE ERROR CODE

# HL - Flashing/ER03

The Arctic Hot Tub is designed to keep your water warm in any environment, though there are times where the spa can be overzealous and heat a little too much. In cases where we find the water found in the spa has exceeded the limit of 112°(44.5°C) the **Flashing High Limit** error code will start to flash on the topside.

Here are a few causes and troubleshooting techniques you can use to try to resolve the **Flashing HL** error code:

1. **Always Reset the breaker First**
2. **Spa Filled with Hot Water on New Fill:** drain 1/4 of the spa water and fill with cold water. Reset the breaker and see if the code clears.
3. **Filter Cycle on when temperature is Above Set Temperature:** Continuous operation of the pumps can create increased water and cabinet air temps. Check the filtration settings and if Filter Suspend is turned on. If living in an area that experiences extreme heat or spa is in direct sunlight, vented doors may assist with regulating ambient heat within the cabinet.

If none of the above tips apply to your situation or resolve the error code it is recommended to reach out to our support team to possibly set up a service call.

